

Tech Tip Tuesday—April 15, 2025

Chauffeur Web Portal

There are a number of different ways to let your chauffeurs know what trips they have coming up. Obviously if your chauffeurs are using iChauffeur and always have that device with them, they can always see their assigned trips. But if you have a lot of chauffeurs who don't work every day, it might be cost-prohibitive to license every chauffeur's device with a copy of iChauffeur, especially if you have a bunch of part-time chauffeurs who only work occasionally.

Of course, you can always email trip tickets for upcoming trips and then confirm them with the chauffeurs the "old fashioned" way, via email and/or phone. But this can be tedious.

Another way is to purchase our "Vendor/Chauffeur Web Portal" module.

With this module, chauffeurs (or farm-out affiliates, but we'll just cover chauffeurs in this tip) log in to a special website using the same credentials that they use to log in to iChauffeur.

Once logged in, they can see their trips, acknowledge them, change the status, generate an airport sign, and even (if you have the mapping option) generate routing for the trip, among other functions.

While the site is not designed to replace iChauffeur (it provides no GPS tracking, for example), depending on your mix of chauffeurs, in some cases it can be a more cost-effective way for your chauffeurs to see and acknowledge future trips than paying for a chauffeur license for every chauffeur.

Below are a few screenshots so you can get the idea. If you'd like to learn more, please let us know. Pricing depends on whether you are a legacy customer (who bought your system) or a SAAS customer (who just pays by the month).



Chauffeur Portal Log In

User ID :

Password :

Remember my User ID next time

Login

v2.0.17

Powered By





Joe Driver (999-Joe Driver)

Trip(s) List

Maps

Timesheet

Menu

Log Out

Today Include Canceled Trip(s) Show Done Trip(s) Only [Search](#) [Refresh](#)

Rows Per View: 5

Page will be refreshed in 4:53

Res #	Trip Info	HemCo Ind.	
04/11 10:15 AM [10:15 AM] 04/11 11:15 AM (1.0 Hrs) G: 10:15 AM SUV-001 Dispatched 22848	P/U: JW Marriott Buckhead, 3300 Lenox Drive, Atlanta, GA D/O: Atlanta Hartsfield Airport (ATL), 600 N Terminal Pkwy, Atlanta, GA <i>As Directed</i>	HemCo Ind. 1 James Hernauer Detail Notes	Airport Sign Way Bill
MAJOR CHANGE			
04/11 01:00 PM [01:00 PM] 04/11 02:00 PM (1.0 Hrs) G: 01:00 PM SUV-001 Dispatched 23339	P/U: JW Marriott Buckhead, 3300 Lenox Drive, Atlanta, GA D/O: , 111 Elm Street, Atlanta, GA <i>As Directed</i>	HemCo Ind. 1 Tootsie Tooter Detail Notes	Acknowledge Airport Sign Way Bill





Joe Driver (999-Joe Driver)

Trip(s) List

Timesheet

Menu

Log Out

Reservation #: 22848

Message(s)

Reservation Info

Pickup Date/Time:

Date: 4/11/2025 10:15 AM

Occasion: As Directed

Vehicle: SUV-001

License Plate #: LM-102030

Special Instruction: contact notes - set to auto-insert into reservation notes as well as dispatch notes. edit notes

Passenger List: (1)

James Hemauer

(470) 991-2477

Placed by: James Hemauer

Work Phone: (610) 296-7800

Home Phone: (610) 296-7800

Mobile Phone: (470) 991-2477

Level 2: MAJOR CHANGE

Level 3:

Level 4:

Level 5:

Routing info

Address Type	Description	Address	
P	JW Marriott Buckhead	3300 Lenox Drive Atlanta GA 30326	Add Stop
D	Atlanta Hartsfield Airport (ATL)	600 N Terminal Pkwy Atlanta GA 30320	

Back